



# Department Supervisor

## WHO WE ARE

CFMWS. A job with purpose. Our 4000+ person strong organization champions a healthy, fun, creative and active lifestyle for Canadian Armed Forces members, Veterans and their families. Help us deliver a variety of recreation and fitness programs, offer family support, organize charity events and make sure our members access retail, travel and banking discounts and customized financial services. At Canadian Forces Morale and Welfare Services (CFMWS), we love what we do. And we live it too.

**SALARY:** 16.82 – 18.48 Euros Per Hour  
**LOCATION:** Wesel, North Rhine-Westphalia  
**POSITION TYPE:** Permanent Part time – 30 hours per week.  
**DEADLINE TO APPLY:** December 13, 2024 at 11:59 Hours Central Berlin Time

## THE ROLE

Under the supervision of the retail store manager, the Department Supervisor serves customers in a courteous, efficient and prompt manner. They ensure departmental supervision and control is carried out in a correct manner. This shall include the maintenance of stock control programs and the ordering of merchandise. They train employees in full cash register operation as well as merchandise knowledge, customer service and selling techniques, policies and procedures. They prepare and processes outlet paperwork, including payroll, weekly/ monthly reports, and invoices. They deal effectively with customer complaints to ensure satisfaction.

## QUALIFICATIONS NEEDED

### Education, Certifications and Licenses

An acceptable combination of education, training, and experience

Food Handling Certification, as required

## **LANGUAGE REQUIREMENTS**

English Essential and German being an asset.

Reading: Functional

Writing: Functional

Oral: Functional

## **BENEFITS AVAILABLE**

**Health Benefits:** Accidental Death and Dismemberment coverage.

**Work Life Balance:** Paid and unpaid leave

**Learning and Development:** Online learning opportunities and second language training.

## **OTHER INFORMATION**

This is an on-site position with an assigned work location.

Perform moderate lifting, carrying, pulling and/or pushing (i.e. more than 10 lbs/4.5 kg but less than 50 lbs/23 kg).

This is CAT I – Part Time position with a probationary period of three months.

Open to dependents of serving NATO Military or Civilian Component members, who are not nationals of any state, which is not a party to NATO or citizens, or residents of host nation.

Proof of NATO SOFA stamp, NATO ID number and expiry date will be required.

When positions are available to local residents, they may be posted at the Arbeitsamt in Geilenkirchen.

## **START DATE**

As soon as possible

## **INCLUSION AND ACCOMMODATION**

CFMWS is committed to providing an inclusive, equitable and accessible environment, where all employees feel valued, respected and supported. We welcome applications from all qualified candidates who can help us build a workforce that reflects the diversity of Canadian society.

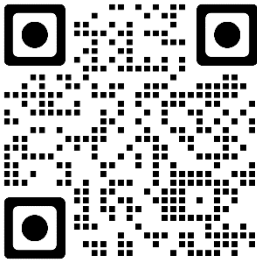
Workplace accommodation measures are available to all candidates identifying a need during the selection process.

**To apply, scan the QR code which will take you to the application page.**



**Or click on the following URL: [Apply](#)**

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