



Department Supervisor – Retail NATEX

CFMWS – WHERE PURPOSE MEETS PASSION!

At Canadian Forces Morale and Welfare Services (CFMWS), we're more than just a workplace; we're a proud community dedicated to supporting Canadian Armed Forces members, veterans and their families in their daily lives. We carefully curate and provide programs and services designed to meet their unique needs and enhance their mental, social, physical, financial and familial well-being. CFMWS employees deliver programs and services including recreation, sports and fitness programs, customized financial services, retail services, access to retail savings and discounts and offers family support and organizes charity events.

Our success stems from living our values. Our employees care about their role in supporting Canadian Armed Forces members, veterans and their families and act with integrity in all they do. Thriving in our close-knit environment, we act as one team with one mission. We constantly seek new ideas and creative ways to deliver the best possible programs and services.

As an employer, we offer a commitment to your health, wellness and growth. We provide a diverse range of roles across many locations and a career where you can make a meaningful impact.

SALARY: 16.82Euro to 18.48Euro Per Hour
LOCATION: Geilenkirchen, Germany – NATO BASE
POSITION TYPE: Permanent Full Time – Until End of Spousal Posting
DEADLINE TO APPLY: February 28th, 2025 until 11:59 pm Central Berlin Time

THE ROLE

Under the supervision of the Retail Store Manager, the Department Supervisor serves customers in a courteous, efficient and prompt manner. They ensure departmental supervision and control is carried out in a correct manner. This shall include the maintenance of stock control programs and the ordering of merchandise. They train employees in full cash register operation, merchandise knowledge, customer service, selling techniques, policies, and procedures. They prepare and process outlet paperwork, including payroll, weekly/ monthly reports, and invoices. They deal effectively with customer complaints to ensure satisfaction.

QUALIFICATIONS NEEDED

Education, Certifications and Licenses

An acceptable combination of education, training, and experience
Food Handling Certification, as required

Experience

In visual merchandising
In cash handling
In personnel administration
In food and beverage preparation, as required in food and beverage service, as required

Competencies

Client focus, organizational knowledge, communication, innovation, teamwork and leadership.

LANGUAGE REQUIREMENTS

English Essential / German an asset

BENEFITS AVAILABLE

Health Benefits: Accidental Death and Dismemberment coverage.

Work Life Balance: Unpaid leave, including vacation pay.

Learning and Development: Online learning opportunities including a LinkedIn Learning subscription and second language training.

OTHER INFORMATION

Perform moderate lifting, carrying, pulling and/or pushing (i.e. more than 10 lbs/4.5 kg but less than 50 lbs/23 kg).

This is an on-site position with an assigned work location.

This is CAT I – Full Time position with a probationary period of three months.

Open to Canadians and Non-Canadians that are dependents of serving NATO Military or Civilian Component members, who are not nationals of any state, which is not a party to NATO or citizens, or residents of host nation.

Proof of NATO SOFA stamp, NATO ID number and expiry date will be required.

START DATE

As soon as possible

INCLUSION AND ACCOMMODATION

CFMWS is committed to providing an inclusive, equitable and accessible environment, where all employees feel valued, respected and supported. We welcome applications from all qualified candidates who can help us build a workforce that reflects the diversity of Canadian society. Workplace accommodation measures are available to all candidates identifying a need during the selection process.

To apply, scan the QR code which will take you to the application page.



Or click on the following URL: <https://ca01-apply.sabatalentlink.com/apply-app/pages/application-form?jobId=QDCFK026203F3VBQBL0LO8MBD-32334>

To view all opportunities:



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Do not see an opportunity that currently interests you? Visit www.cfmws.ca/careers and apply to our General Application.